

Queenscliff Fishing Charters & Scenic Tours



Fishing Guarantee

Queenscliff Fishing Charters and Scenic Tours cannot guarantee everyone will catch a fish. We will however make every effort to assist you and of course it is in our best interest to do so. Fishing is a sport of chance and many variables outside our control determine what is caught on the day.

Children

Children from 6 Years of age (School age) to 12 Years inclusive will be charged. There will be no charge for children 5 and under. Persons 13 Years and above will be charged at Adult Prices. All children must be accompanied and supervised by an Adult at all times and wear a life jacket.

Safety and Health Information

All customers will be given a safety brief prior to departure including a life jacket drill. We have full public liability insurance. Please inform us all pre-existing conditions and special needs prior to booking or departure. Some customers may be at increased risk and therefore may require special attention. We have the right to ask any customer to wear a life jacket through out our fishing trip, and the right to refuse a booking or refuse boarding if you are deemed to be high risk.

Unfortunately our boat is not suitable for wheelchairs due to access restrictions

If you suffer from motion sickness it is advisable you take medication to prevent seasickness. Please contact your pharmacist the day prior to travel for advice. Ensure you have breakfast before traveling. Seasickness is not grounds for seeking a refund on the trip.

Toilet

Our toilet is marine style and good for liquid waste only (no. 1's). We recommend using a toilet before departure.

Smoking

Smoking is allowed as directed by the crew.

Alcohol Consumption

Many of our passengers like to enjoy some drinks out on the water, we are happy for you to do so. However, excessive consumption of alcohol on a boat is simply a safety hazard to yourself and others. On board "Out of control" behavior will not be tolerated by our crew, as they are responsible for your safety on the water. The boat will be returned to the Marina immediately and your payment forfeited in full.

Weather

Please ensure you **telephone after 5pm the night prior to departure to confirm your trip**. Our skipper checks the BOM weather forecast at 4.40pm the night prior and also before departure. Trips may be cancelled at short notice, as Mother Nature is not always predictable and weather conditions can change quickly. Cancellations are made to ensure your safety and comfort.

Group Bookings

Should you require the boat exclusively for your group we require a minimum booking of 14 people.

You may wish to contact us by telephone to arrange a custom tour or Fishing Charter for your group.

Don't forget to bring

- Victorian Recreational Fishing License – (For Fishing Trips) see below for more information
- Your own Food and Drinks - alcohol permitted
- A Hat, Warm Jacket, Sunglasses and Sunscreen (Even if it's not hot Queenscliff can be windy)
- An Esky to take home your catch

Check In:

We require you to contact us after 5pm the night prior to departure to confirm booking, boating and weather conditions.

Please arrive 10 minutes before departure. Our boat departs on time. Should you believe you will be running late for any reason, kindly telephone us in advance on 0458 504 058. Please supply us with a mobile contact at time of booking to avoid delays.

Recreational Fishing License (For Fishing Charters Only)

A Recreational Fishing Licence (RFL) covers all forms of recreational fishing in all of Victoria's marine, estuarine and freshwaters.

Unless you are exempt, a RFL is required when taking, or attempting to take, any species of fish by any method including line fishing, bait collection, gathering shellfish, yabby fishing, prawning and spear fishing.

Who is Exempt?

You will not need a license to fish if you are:

- under 18 years of age;
- 70 years of age or over;

Or a holder of a:

- Victorian Seniors Card;
- Veterans' Affairs Pensioner Card;
- Veterans' Affairs Repatriation Health Card coded (TPI)
- Commonwealth Pensioner Concession Card coded either (DSP), (DSP Blind), (AGE), (AGE Blind) or (CAR)

What happens if I don't have a license?

Fisheries Officers will be on patrol to ensure fishers hold a valid license. Penalties apply for fishing without a license.

How do I obtain a license?

You are able to purchase a license on line, from DPI at this address, www.dpi.vic.gov.au or from any one of 980 retail businesses throughout Victoria, including most tackle shops. A full list can be found [here](#). Shell Touch Outlets also are able to sell 28 day or 2 day licenses.

How much is a license?

3 Year License - \$60

1 Year License - \$22

28 Day License - \$11

2 Day License - \$5.50

The RFL may be purchased to come into effect on a future date for up to one year from the actual date of purchase. A RFL may not be loaned or transferred to another person.

Payment

100% payment is required when making a booking using our online booking service via Visa or MasterCard.

For phone bookings we require a credit card number including name and expiry date to hold your booking. Alternatively you may contact us via telephone 0458 504 058 to arrange a cheque payment or direct deposit. Balance is due on departure by cash or prior via direct deposit, cheque or credit card.

Cancellations:

We require a minimum of 14 days notice for cancellations; a full refund will be issued.

Cancellations of less than 14 days prior will be charged at 50% of full fare for groups (more than 5 people).

Cancellations of group bookings (more than 5 people) less than 7 Days prior to travel will be charged at 100% fare.

We refund 100% of the tariff in the event of a cancellation of individual bookings (less than 5 people) more than 48 hours prior to travel.

If passengers do not show up on the day, or does not give more than 48 hour notice full payment will be required. No shows will be charged to your credit card, your trip will not be re-scheduled if you have not contacted us in advance.

Your trip will be re-scheduled to an alternative date or a full refund will be issued in the event of bad weather in the case of unforeseen events occurring outside Queenscliff Fishing Charters control.

We require a minimum of 7 people on Fishing Charters and 10 people on Scenic Tours to run a trip. These numbers can be made up by individuals or a group. If we do not obtain the minimum numbers Queenscliff Fishing Charters & Scenic Tours has the right to re-schedule a trip. All trips are re-fundable if we cannot offer an alternative time/date that is suitable for our guest.

Voucher bookings are not refundable; we can only re-schedule voucher bookings.